

How Your Next Appointment Will Be Different

Due to the current situation with the Covid-19 pandemic we are following the latest guidance provided by our governing bodies therefore your upcoming appointment will be different to visits you will have had with us in the past, this is to help understand what to expect.

- Please attend the appointment on your own unless a chaperone is specifically required and please do not bring any bags or unnecessary items.
- The practice front door will be locked, upon arrival please knock and wait, observing social distancing if there are other patients waiting.
- Please be aware that all staff will already be in their personal protective equipment before you arrive.
- A staff member will greet you at the door and supply hand sanitiser and also take a temperature check. You will then be escorted directly to the surgery where your dentist and nurse will be waiting for you.
- When you come into the surgery you will be given some antiseptic mouthwash in a disposable cup. You will be asked to rinse with this for one minute and spit it back into the cup.
- Please be aware that the dentist will not be able to provide the usual range of treatments at this time as we cannot involve aerosol production or water spray unless specifically booked into a special slot.
- The treatment provided may not be definitive treatment and further treatment may be required when a fuller range of services is possible
- The toilet may only be used upon request.
- After your appointment you will then be escorted back out of the surgery. If there is any payment necessary or further advice a follow up telephone call will be made.
- We hope this is helpful for you and thank you for your understanding during this time.